



BSL/English Interpreter

Electronic Notetaker

Lipspeaker

Deafblind Communication

Electronic Notetaking

Where can the service be used?

Typical events include:

- Conferences
- University/College Lectures
- Medical Appointments
- Job Interviews
- Business Meetings
- Training Courses
- Public Meetings
- Forums and Social Groups

Key Features

- Individual speakers can be identified
- Atmospherics can be included
- Background and font size can be specified
- Client and notetaker can converse via laptop
- Transcript of session can be provided
- Overhead projector can be used to enable several people to follow proceedings



Booking & Contact details:

Sign Language Interactions
 Suite 10
 27-29 Crown Street
 Ayr KA8 8AG

Phone/Fax/Text Phone:

01292 269542

SMS:

07970 848868

E-mail:

admin@signlanguageinteractions.com

On-line Booking:

www.signlanguageinteractions.com



Communication Services for Deaf,
Deafened and Hard of Hearing People

Provided by
Sign Language Interactions



Sign Language Interactions
 is a member of the Scottish
 Association of Sign Language
 Interpreters

About Our Notetakers

The notetakers we use are qualified with CACDP* and are NRCPD** registered, or working towards this. They have all undergone Deaf Awareness training and have experience of notetaking in a wide variety of settings. Our trainee notetakers are supervised and working towards the same professional qualification. For sessions/events lasting more than two hours, it may be necessary to book an additional notetaker. Please contact to discuss.

Registered notetakers adhere to an Ethical Code and Code of Practice, are Enhanced Disclosure Scotland checked and covered by our Public Indemnity Insurance. They act impartially and treat the content of any meeting as confidential.

At Sign Language Interactions we offer a professional and flexible notetaking service throughout the UK.

"The service is all that one could ask for. Responsive, supportive, person-centred and even when things get rough, all the staff I have worked with have brought their sense of humour with them".

*Wladyslaw Mejka,
Equality & Diversity Manager, NHS24*

* The Council for the Advancement of Communication with Deaf People, now Signature.

** The National Registers of Communication Professionals Working with Deaf and Deafblind People.

What is Electronic Notetaking?

Electronic Notetaking is sometimes referred to as text interpreting. It is a method of communication support for deaf, deafened and hard of hearing people whose preferred language is English. It can be used by Deaf sign language users who require a transcript for the purpose of reports or minutes. We also work with people who are dyslexic or have a disability, which makes it difficult for them to take notes for themselves. We can send a copy of the transcript after the event.

The notetaker uses two laptops linked together with special software and types a real-time, summarised transcript of the spoken word for the client to read from the second laptop screen. The text can be projected onto a large screen for viewing by an audience at seminars and large meetings.

The laptops and software are provided by the notetaker, who will need a table, chair and power point in order to set up. We can provide a digital projector if required - please request at time of booking.

Electronic notetaking should not be confused with Speech to Text Reporting, which is a verbatim service using a phonetic keyboard.



Who Pays?

In line with the Disability Discrimination Act, if you are deaf or hard of hearing, the cost of your communication support should be met by the service provider, e.g. the Local Council, the hospital, GP practice, etc.

Other sources of funding include:

- Access to Work
- Disability Living Allowance
- Disabled Student's Allowance

Your local Job Centre Plus or university/college Disability Advisor can provide further advice.

Quality Assurance

To assist us in maintaining our high quality standards, we have a robust monitoring and evaluation system in place. We also welcome and encourage your comments and feedback on all our services.

"I used an electronic notetaker at a meeting with Access to Work and it was a revelation. I had expected to miss too much of what was being said, but the reality was very different and the support I received meant I could put across my points at the meeting. The notetaker was really professional and approachable".

*Heather Fiskin,
Independent Service User*

**Confidential
Impartial
Professional**